# A+ Certification Course

## **Key Information**

Course Format:
Course Books with Student Files & Online

**Practice Exams** 

**Assessment:**2 Examinations

Approximate Study Time: 200 Hours of Self Study

**Approximate Delivery Time:** 1-2 Working Days (Courier Service)

Price: £325.00

Payment Options:

Spread the cost over 4 monthly payments

Initial Payment of

£145.00

Followed by 3 payments of:

£60.00



The A+ Certification Course covers the Latest CompTIA 220-901 and 220-902 Examination syllabus. CompTIA A+ Certification and is an ideal starting point for a career in IT as it covers the maintenance of PCs, mobile devices, laptops, operating systems and printers and validates an understanding of common hardware and software technologies.

A+ Certification is an industry standard for entry-level computer support technicians and proves competence in areas such as installation, preventative maintenance, networking, security and troubleshooting.

This course can help you gain the skills and knowledge necessary to perform tasks on personal computers hardware and operating systems such as installation, PC building, system upgrades, repair, system configuration, troubleshooting, problem diagnosis, and preventative maintenance.

In order to gain the CompTIA A+ qualification student must pass both the 220-901 and 220-902 exams.

### Job roles that use CompTIA A+ Certification:

- Technical Support Specialist
- Field Service Technician
- IT Support Technician
- IT Support Administrator

CompTIA Endorsed MaterialsThe course books that we use are officially approved CompTIA Course materials. The courseware bears the seal of CompTIA Approved Quality Content. This seal signifies that the content covers 100% of the exam objectives and implements important instructional design principles.



**Please Note:** This A+ Certification Course is used as a theory-based distance learning course. The materials are official course materials used by in-house training companies and contains all relevant information on how to complete practical exercises. Please contact us if you require a full list of required equipment to complete the practical elements.

## The A+ Certification course consists of the following:

## A+ Certification 220-901 Course Book

The CompTIA A+ 220-901 syllabus covers PC hardware and peripherals, mobile device hardware, networking and troubleshooting hardware and network connectivity issues.

## This course book covers the following units:

- Unit 1: Hardware Fundamentals
- Unit 2: Networking Fundamentals
- Unit 3: Supporting Display Devices



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- Unit 4: Installing and Configuring Peripheral Components
- Unit 5: Managing System Components
- Unit 6: Managing Data Storage
- Unit 7: Customized Client Environments
- Unit 8: Networking Technologies
- Unit 9: Installing and Configuring Networking Capabilities
- Unit 10: Supporting Mobile Digital Devices
- Unit 11: Supporting Printers and Multifunction Devices

### A+ Certification 220-902 Course Book

The CompTIA A+ 220-902 syllabus covers installing and configuring operating systems including Windows, iOS, Android, Apple OS X and Linux. It also addresses security, the fundamentals of cloud computing and operational procedures.

# This course book covers the following units:

- Unit 1: Operating System Fundamentals
- Unit 2: Networking and Security Fundamentals
- Unit 3: Safety and Operational Procedures
- Unit 4: Installing and Configuring Microsoft Windows
- Unit 5: Optimizing and Maintaining Microsoft Windows
- Unit 6: Working With Other Operating Systems
- Unit 7: Networking Technologies <
- Unit 8: Configuring Networking Capabilities<
- Unit 9: Supporting Mobile Digital Devices<
- Unit 10: Security Threats, Vulnerabilities, and Controls
- Unit 11: Implementing Security Controls
- Unit 12: Troubleshooting System-Wide Issues

### Free A+ 220-901 & 220-902 Course Books (Digital Versions)

Students will also receive digital versions of their course books. These come in .PDF (Adobe Acrobat) and .EPUB (Epub File Reader) format and will allow you to view your course books on any application that supports these formats.

## MeasureUp Exam Preparation Software:

Official MeasureUp practice test software is included with our course materials which gives students 180 days access to over 400 Questions and Robust Explanations. MeasureUp offer quality test content so that you will be prepared for your exams. All objectives of the exam are covered in depth so students are ready for any question. The practice tests are written by industry experts in this subject area.

**Please Note:** The MeasureUp practice exam requires the use of Chrome as your browser in order to study with the simulation type questions and is not compatible with mobile devices.







The course books also include questions at the end of each unit for which the answers are included within the student files folder which we email to students.



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Canvas Carry Case and PC Toolkit:

Students receive a free canvas carrying case and a PC toolkit.

Virtual Labs (Optional - £90.00 for a 6 month license):

The Virtual Labs provide learners with live remote software environments that are pre-configured to interact with course activities. This is an additional item available for £90.00.

# **Prerequisites:**

Before taking this course, you should have user-level skills and knowledge of personal computers a good working knowledge of the windows operating system. CompTIA recommends that students have 6 to 12 months experience in the IT support industry although is not essential. Students will need internet access for associated course files.

## **Course Duration & Support:**

Students may register at any time. The course is designed as self-study course but if you have any problems you can email our support team. As the course is self-study you can complete in as little or as long a time as you prefer, and we do not impose a cut-off date for study.

#### Assessment:

Assessment is from the A+ certification 220-901 & 220-902 examinations. Each examination is 90 minutes in length and has a maximum of 90 questions. The format of the questions are performance-based and multiple choice/answer.

Performance-based questions test your ability to solve problems in a simulated environment. Further Information on PBQs can be found on the CompTIA Website. The passing score for the CompTIA A+ 220-901 exam is 675 (on a scale of 900) and the passing score for the CompTIA A+ 220-902 exam is 700 (on a scale of 900).

### **Certification:**

On completion of the A+ course, you can apply for the CompTIA A+ 220-901 and 220-902 Examinations. Examinations must be sat at a registered Pearson VUE testing centre and are currently £130.00 + VAT each.



You can find or register for your nearest exam centres by selecting the Test Takers option from the Pearson Vue Website.

